

Accreditation Governance Tracer (QGRM Session)

October 28, 2025

6.1.2 – The governing body implements an action plan, in partnership with Indigenous partners, to address Indigenous-specific systemic racism in the organization.
1. What partnerships has HDH developed to address Indigenous-specific systemic racism?
- Partnerships include: SOAHAC, Aboriginal Navigators, Diane Giroux, and Indigenous Elder. - These relationships support cultural safety, Indigenous-led response, and reconciliation priorities.
4.1.2 – The governing body maintains records of its activities and decisions.
1. What mechanisms are in place to ensure the Board maintains accurate records of its meetings and decisions?
- Use of Board Portal for secure documentation. - Governance guided by Roberts Rules of Order and Board By-Laws.
4.2.1 – The governing body regularly evaluates its effectiveness, to make improvements as needed.
1. How does the Board assess its overall effectiveness?
- Tools include: Board effectiveness survey, Board meeting evaluations, OHA survey, skills matrix, Policy 311 – Evaluation of Board Performance, and peer evaluations. - Results inform governance development and succession planning.
3.3.3 – The governing body ensures that the organization establishes procedures to regularly evaluate the performance of clinical service providers who have been granted privileges.
1. How does the Board ensure there are procedures in place to regularly evaluate the performance of professional staff who have been granted privileges?
- Credentialing guided by Professional By-Laws Sections 4.1 and 4.2. - Credentials approved by the Board, with Chief of Staff evaluations and a common credentialing process.
3.3.4 – The governing body ensures that the organization establishes procedures to appeal decisions regarding privileges.
1. What is the process if a professional staff member wishes to appeal a decision regarding their privileges?
- Appeals follow the Hospital Act and are detailed in the Professional By-Laws. - Governed by the Public Hospitals Act, ensuring procedural fairness.
3.4.1 – The governing body monitors the workforce’s experiences in the workplace.
1. How does the Board monitor the experiences of the hospital workforce?
- Oversight by Finance/Audit Committee, external auditors, and review of financial reports. - Policies on expenses and purchasing ensure transparency and accountability.
3.5.10 – The governing body ensures that the organization promotes environmental stewardship in its operations.
1. How does the Board promote environmental stewardship within hospital operations?
- Conservation and Demand Management Plan is part of the Operational Plan. - Updates on initiatives (e.g., recycling Styrofoam) are shared with the Board.

3.5.7 – The governing body ensures that the organization protects the privacy and confidentiality of all stakeholder information.
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1. What policies guide the protection of stakeholder privacy and confidentiality?

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| <ul style="list-style-type: none">• Governed by PHIPA, Policy 306 – Confidentiality of Board Business and Affairs, and Policy 307 – Patient Confidentiality.• Regular audits and training reinforce compliance. |
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